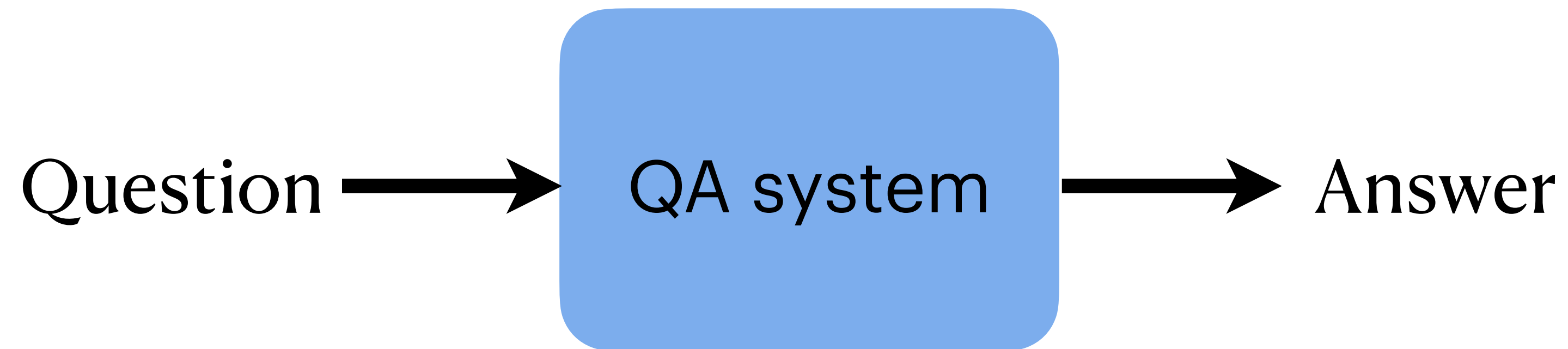


# Lecture 20: Question Answering

Zhizheng Wu

# What is question answering?

- ▶ The goal of question answering is to build systems that automatically answer questions posed by humans in a natural language



# QA: from classification to open-ended



*(easy)*

**Classification**

What is the sentiment of  
<STATEMENT>?

*(doable)*

**Template-filling**

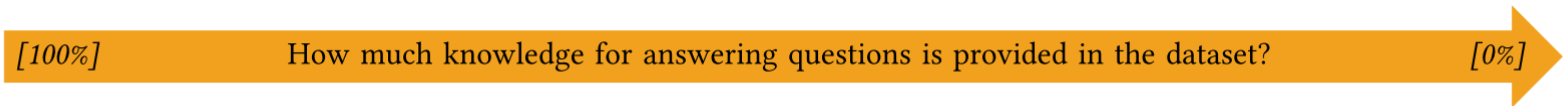
When was <PERSON> born?

*(difficult)*

**Open-ended**

(too many templates and/or variables)

# QA: sources



## **Single source**

one document needs to be considered for answering the question

## **Multiple sources**

evidence is provided, but it has to be ranked and found

## **Partial source**

some evidence is provided, but it has to be combined with missing knowledge

## **No sources**

the model has to retrieve evidence or have it memorized

# Why do we care about this problem?

- ▶ Useful for many practical applications
- ▶ Viewed as an important testbed for evaluating how well computer systems understand human language
- ▶ Many other NLP tasks can be reduced to a reading comprehension problem

# Applications

✕ 🎤 📷 🔍 ⚙️


[🔍 All](#) [📰 News](#) [🖼️ Images](#) [📖 Books](#) [⋮ More](#) [Tools](#)

---

About 1,410,000,000 results (0.80 seconds)

United States / President

## Joe Biden



46th U.S. President ⋮ ➤




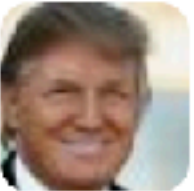
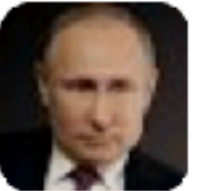


Joseph Robinette Biden Jr. is an American politician who is the 46th and current president of the United States. A member of the Democratic Party, he previously served as the 47th vice president from 2009 to 2017 under President Barack Obama and represented Delaware in the United States Senate from 1973 to 2009. [Wikipedia](#)

**Born:** November 20, 1942 (age 80 years), [Scranton, PA](#)

**Marriage location:** [New York, NY](#)

**Edited works:** [Halting the Spread of HIV/AIDS: Future Efforts in the U. S. Bilateral and Multilateral Response: Congressional Hearings, MORE](#)

### People also search for

|   |   |  |   |  |  |  |
|---|---|--|---|--|--|--|
| <br>Tucker Carlson<br>Trending | <br>Jill Biden<br>Trending | <br>Kamala Harris | <br>Donald Trump | <br>Vladi... Putin | <br>Joe Manc...<br>Trending | <br>Nikki Haley<br>Trending |
|---|---|--|---|--|--|--|



# Applications

how old is Dilraba



All

Images

News

Videos

More

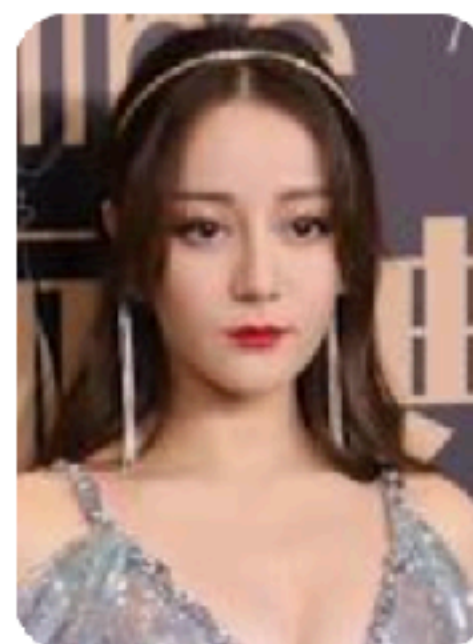
Tools

About 689,000 results (0.52 seconds)

Dilraba Dilmurat / Age

## 30 years

June 3, 1992



## Dilraba Dilmurat

Chinese actress

Dilraba Dilmurat, known in Chinese as Dilireba, is a Chinese actress, host, dancer, singer and model of Uyghur ethnicity. [Wikipedia](#)

**Born:** June 3, 1992 (age 30 years), Ürümqi, China

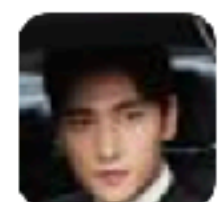
**Height:** 5' 7"

**Record label:** 宏揚國際有限公司

**Albums:** 《漂亮的李慧珍》 電視劇原聲帶

**Genre:** Pop, Mandarin pop

People also search for



**Yang Yang**  
31 years



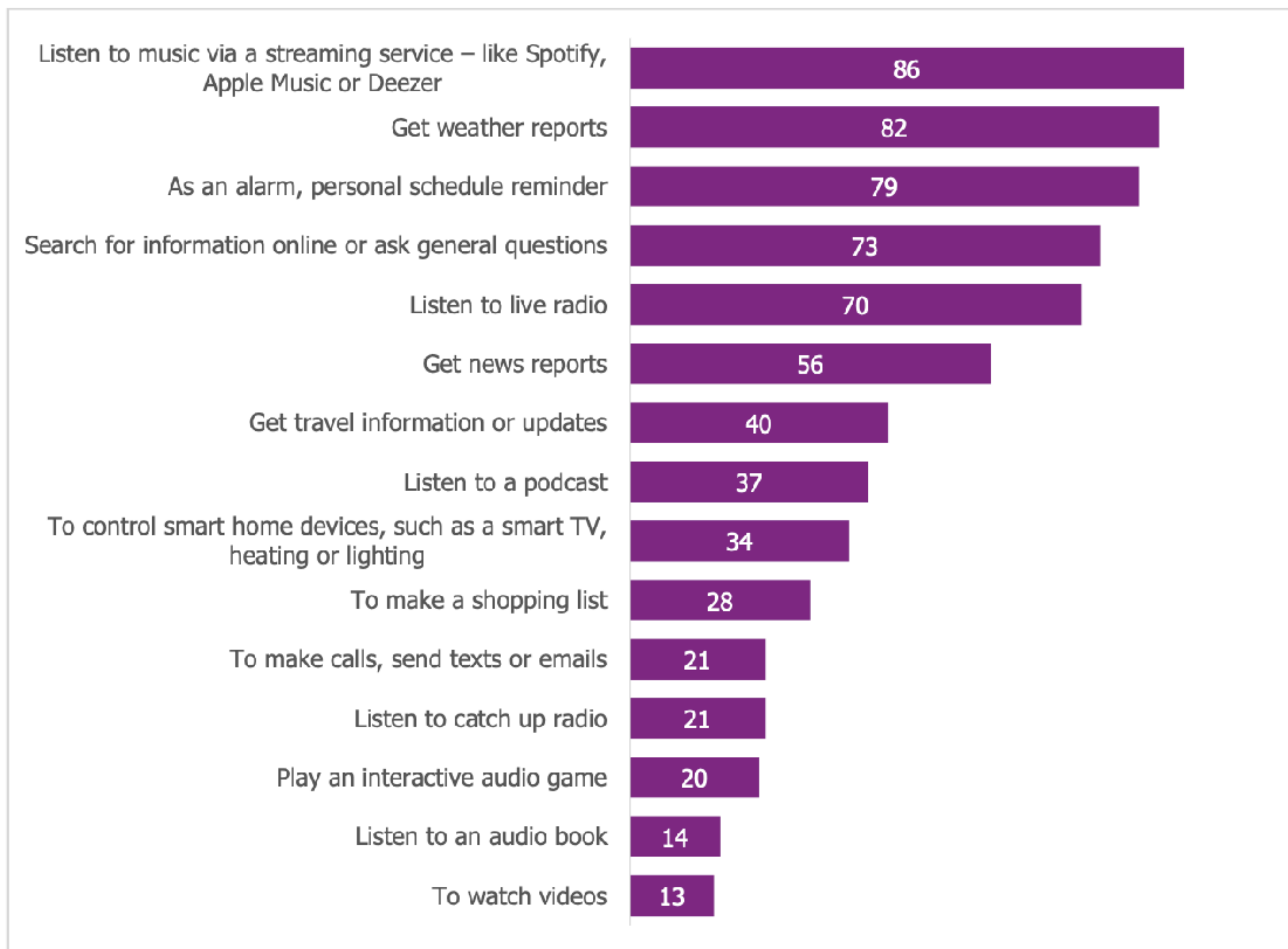
**Yang Mi**  
36 years






**Zhao Lusi**  
24 years

Feedback

# Applications



Smart speakers research with the public Research report December 2022

Chat with AT&T   

1:52 PM

AT&T Wireless

AT&T 1:52 PM

Check out our [troubleshooting topics](#) or sign in for customized help.

Is there anything else I can help you with today?

1:53 PM

can you help to prepare lecture slides?

AT&T 1:53 PM

Can you say that again?

**Tip:** You can say things like "How much is my bill?" or "I lost my phone."

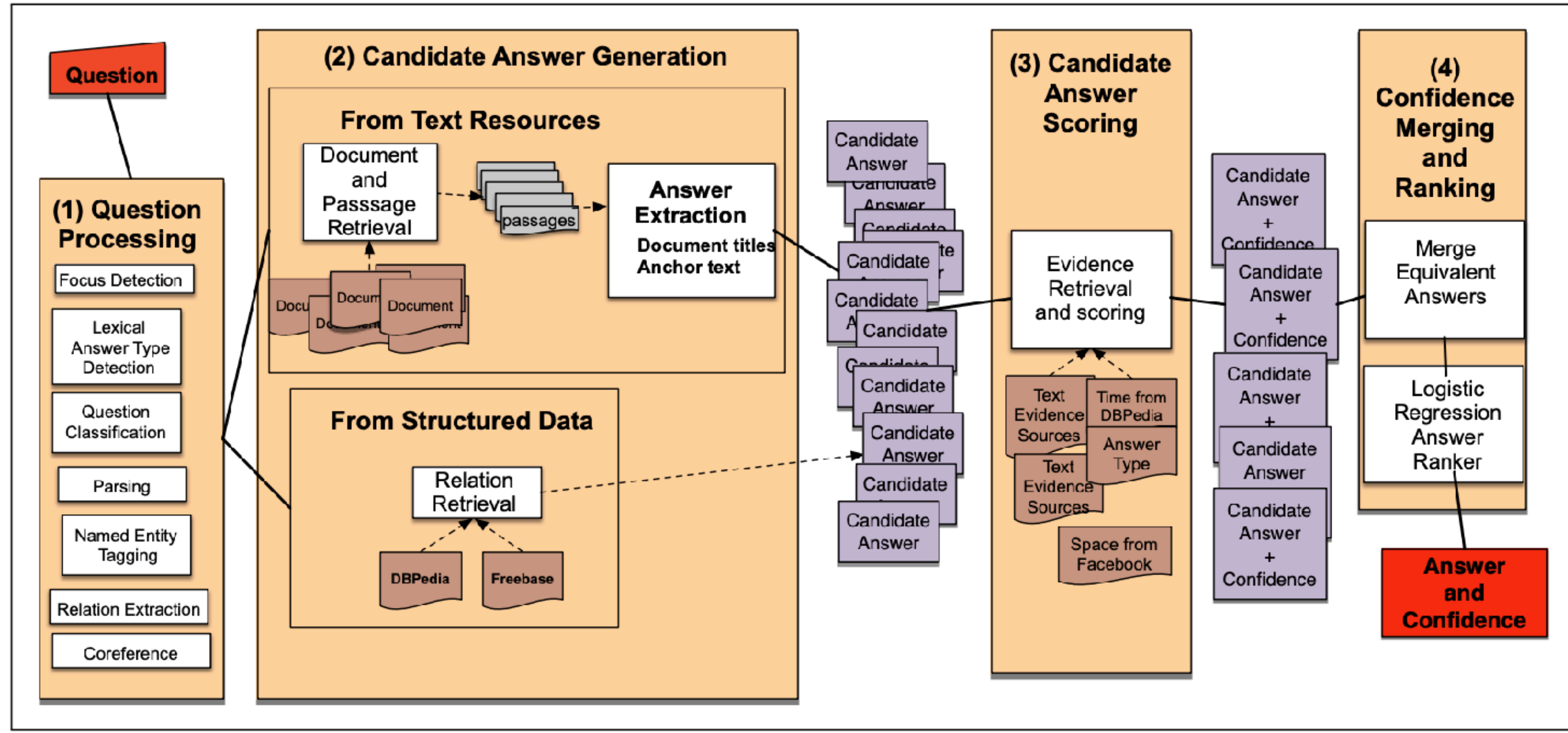


# IBM Watson beat Jeopardy! champions





# Four stages of Watson QA



# Information Retrieval based Factoid QA

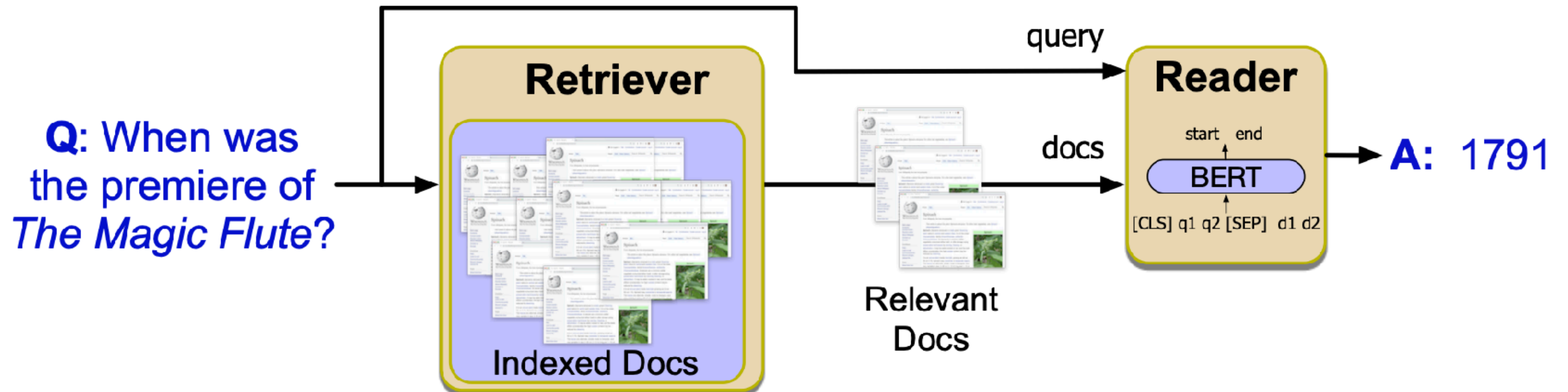
- ▶ Also called open domain QA
- ▶ answer a user's question by finding short text segments from the web or some other large collection of documents

| Question                                 | Answer            |
|--|-------------------|
| Where is the Louvre Museum located?      | in Paris, France  |
| What are the names of Odin's ravens?     | Huginn and Muninn |
| What kind of nuts are used in marzipan?  | almonds           |
| What instrument did Max Roach play?      | drums             |
| What's the official language of Algeria? | Arabic            |

# Retriever-reader framework

► Assumption

- We have access to a large collection of documents that we have processed in advanced (“indexed documents”)
- The question can be answered by returning a snippet of text (“span”) from one (or more) of these documents

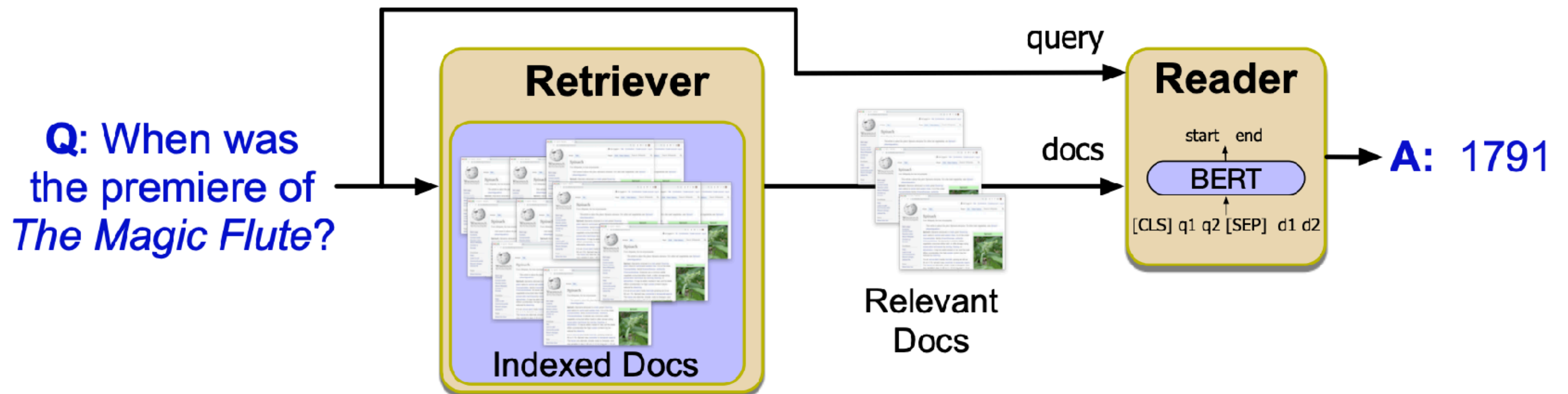




# Retriever-reader framework

► Procedure

- Identify a (small) subset of documents that are relevant to the question
- Identify (and return) the most likely answer span





# Retriever-reader framework

Q: How many of Warsaw's inhabitants spoke Polish in 1933?



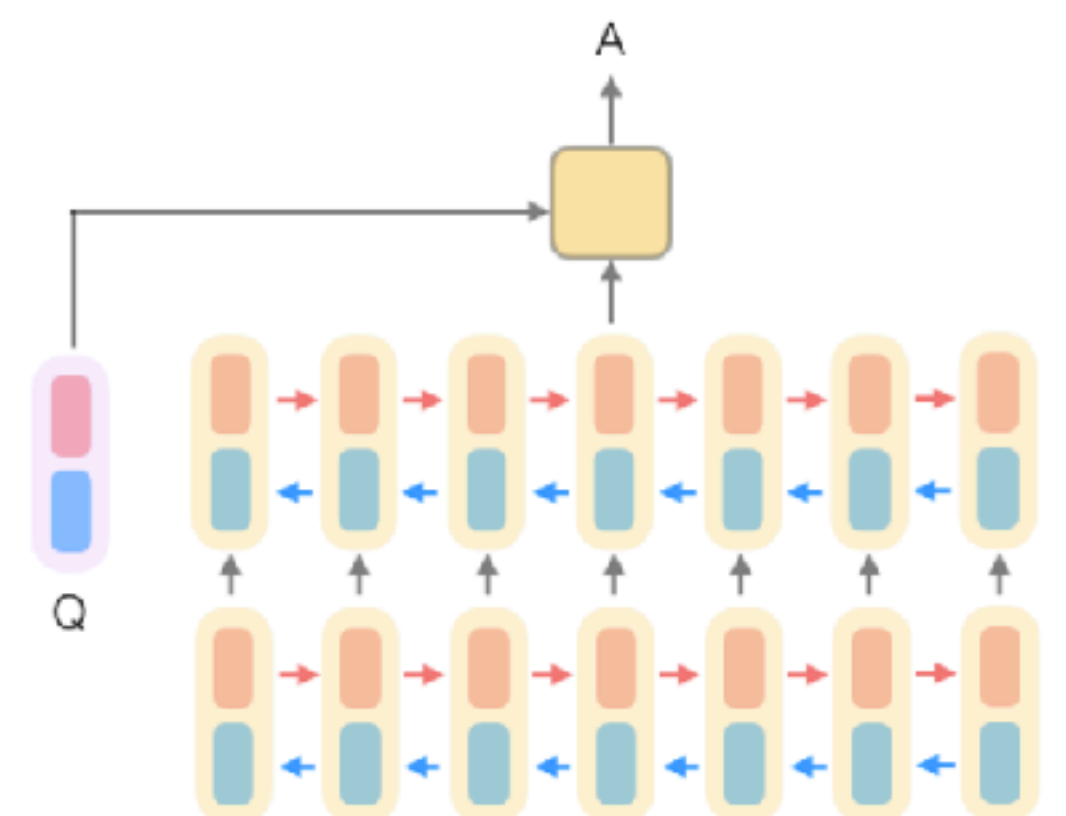
**Document  
Retriever**



**Document  
Reader**



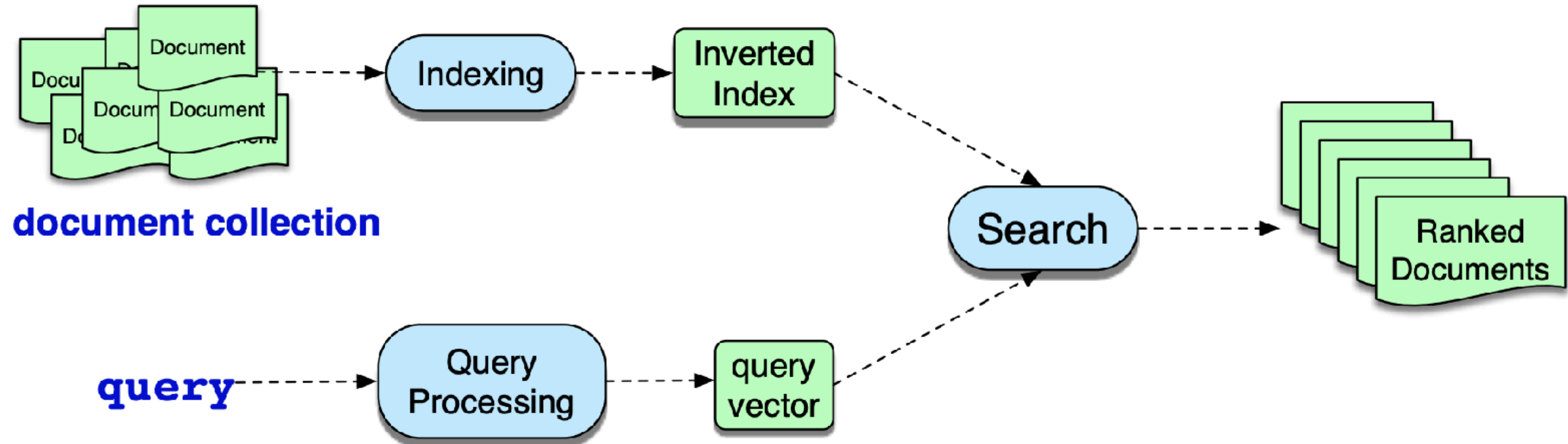
833,500



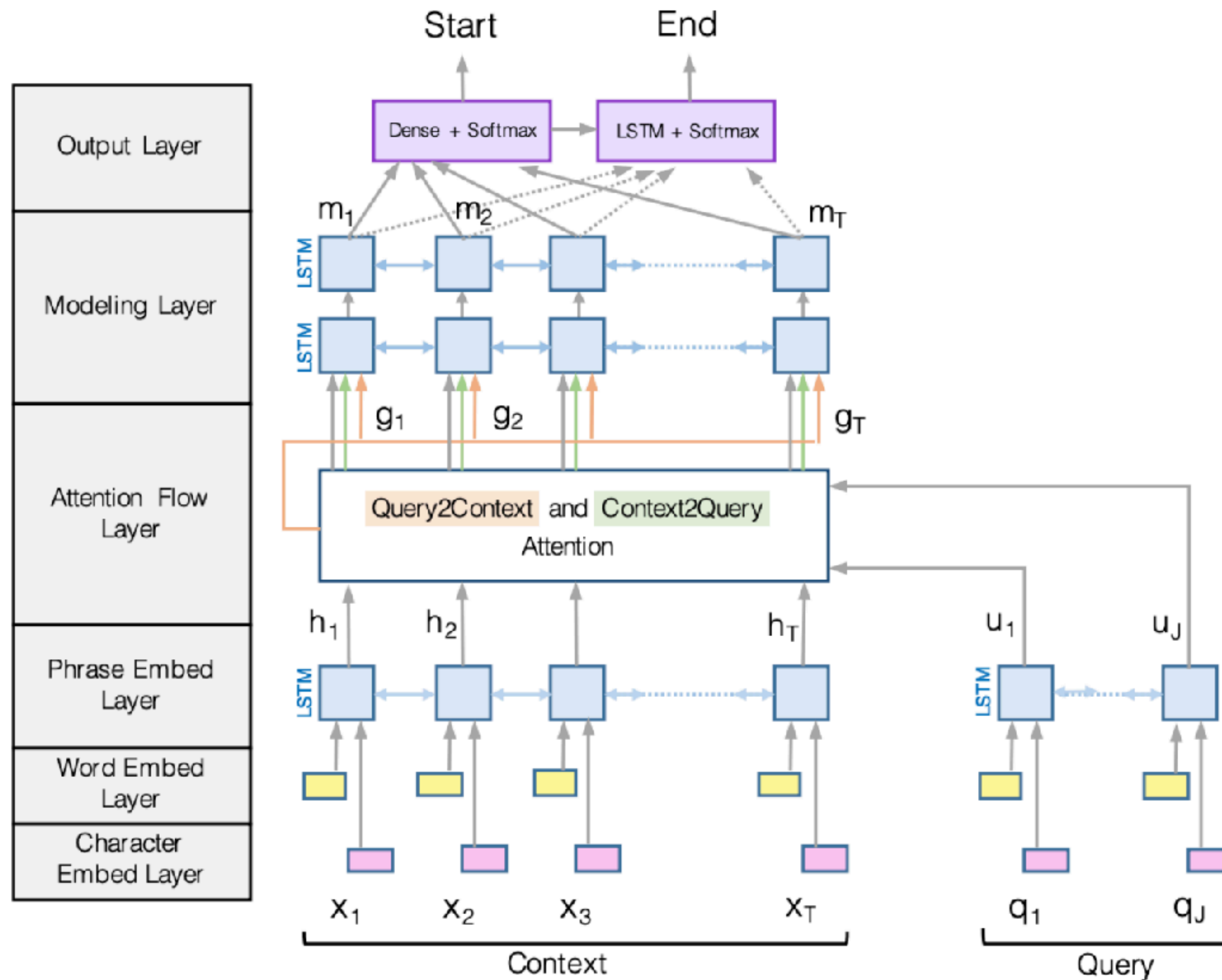
<https://github.com/facebookresearch/DrQA>

Chen et al., 2017. Reading Wikipedia to Answer Open-domain Questions

# IR architecture

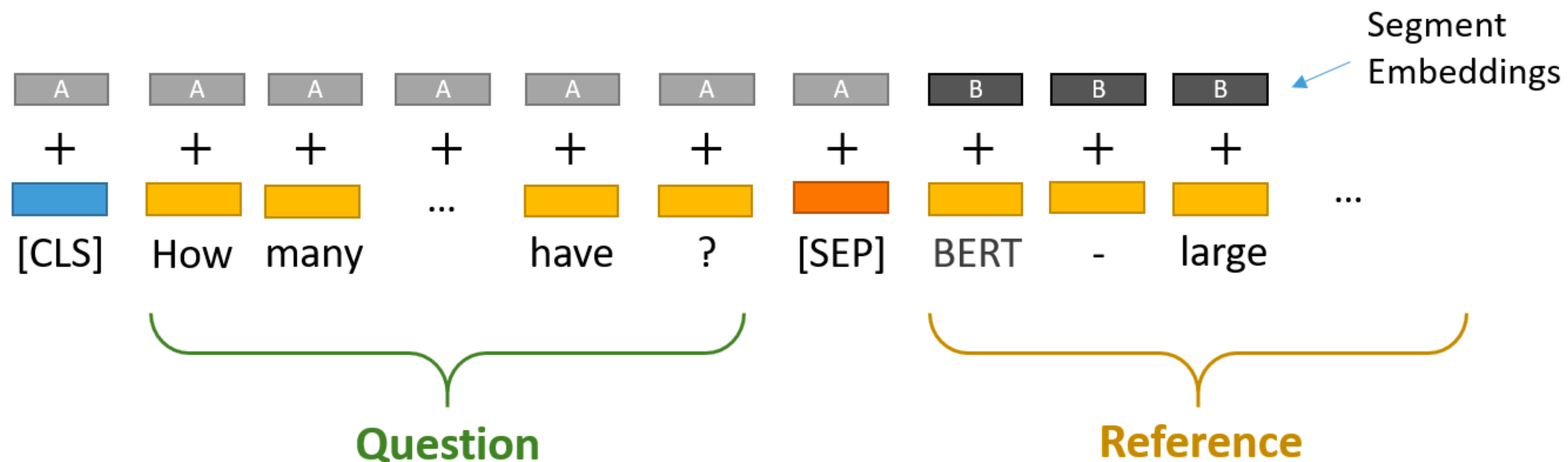


# Reading comprehension: LSTM-based models with attention



(Seo et al., 2017): Bidirectional Attention Flow for Machine Comprehension

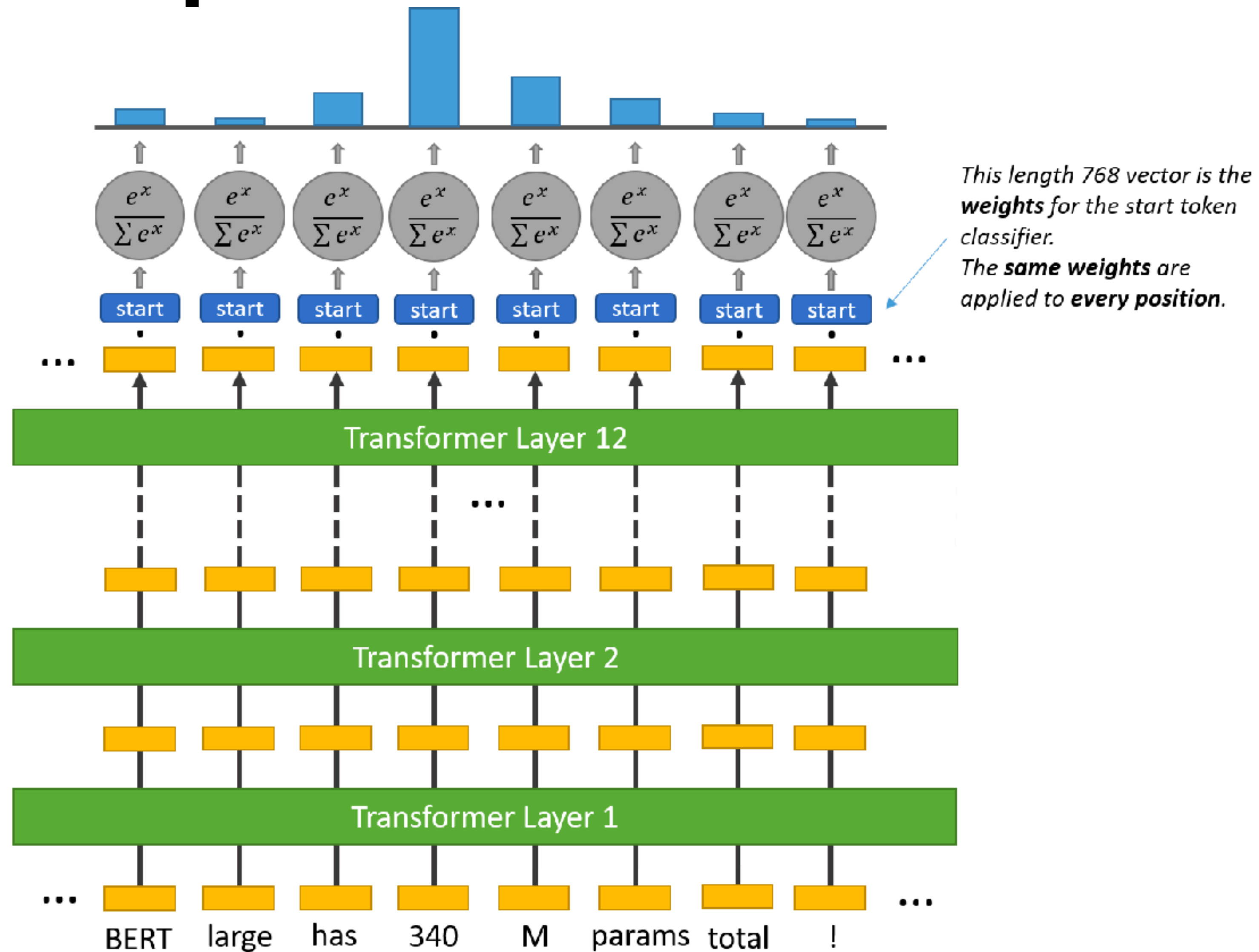
# Reading comprehension: BERT



**Question:** How many parameters does BERT-large have?

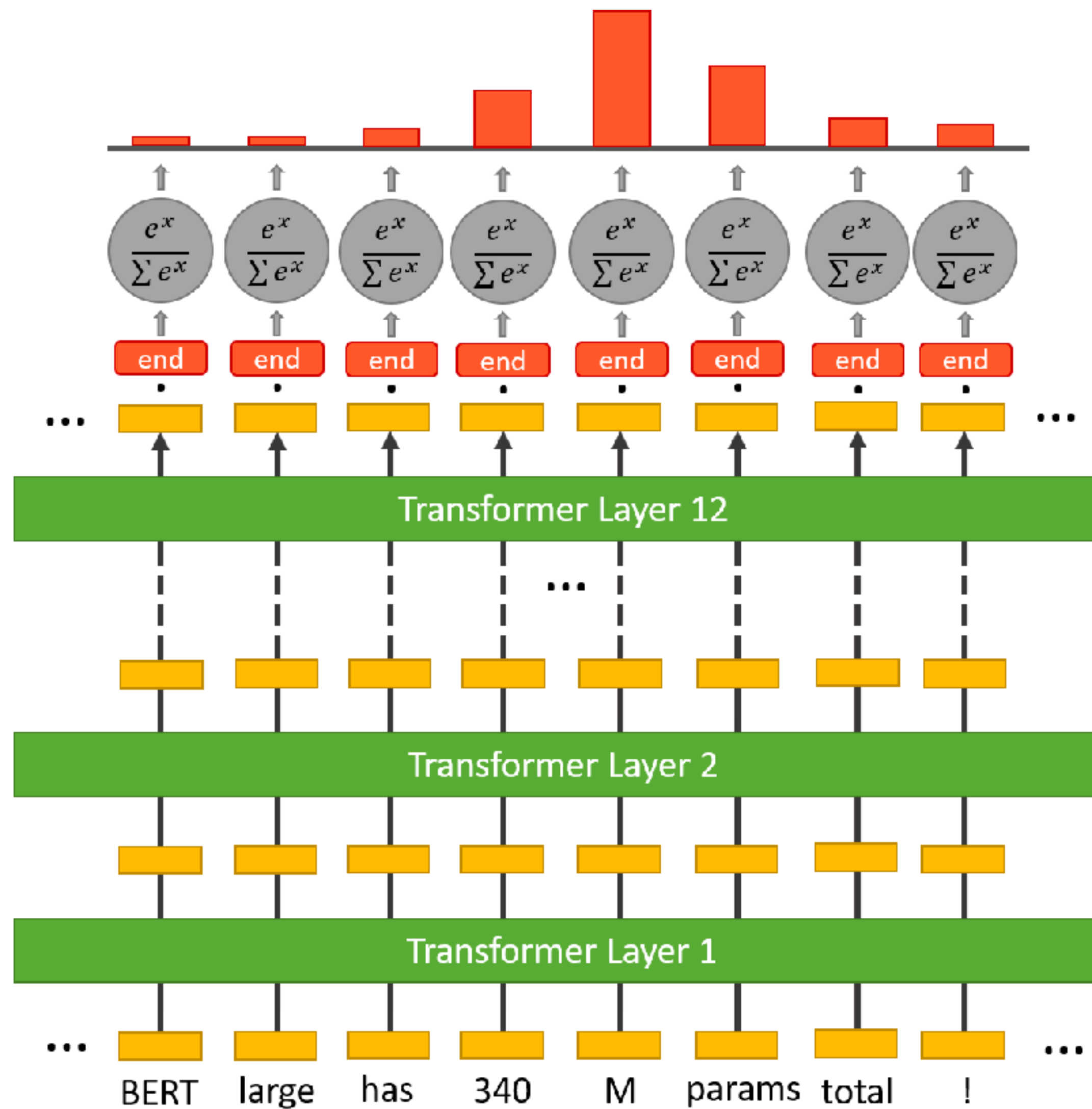
**Reference Text:** BERT-large is really big... it has 24 layers and an embedding size of 1,024, for a total of 340M parameters! Altogether it is 1.34GB, so expect it to take a couple minutes to download to your Colab instance.

# Reading comprehension: BERT



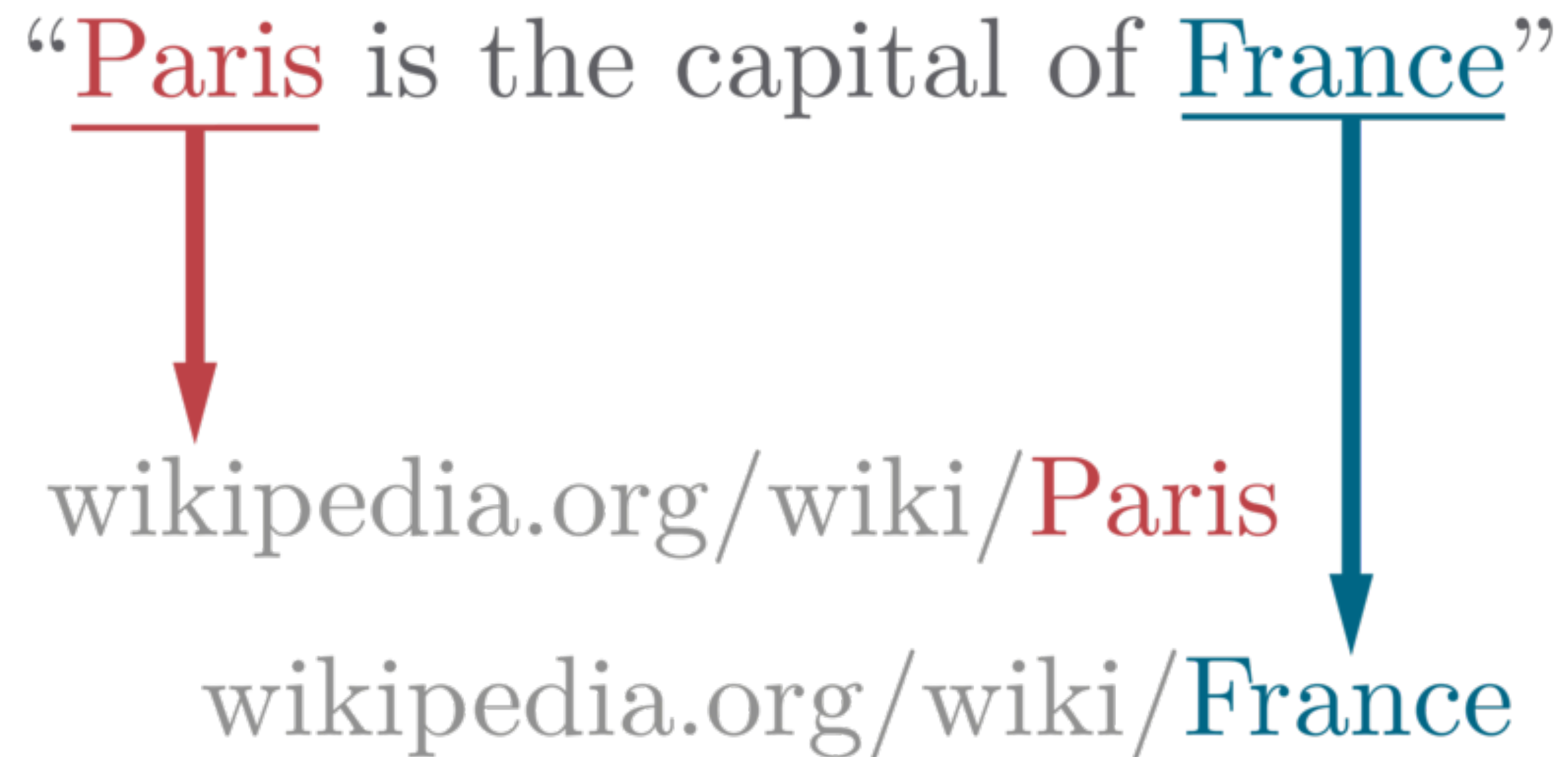


# Reading comprehension: BERT



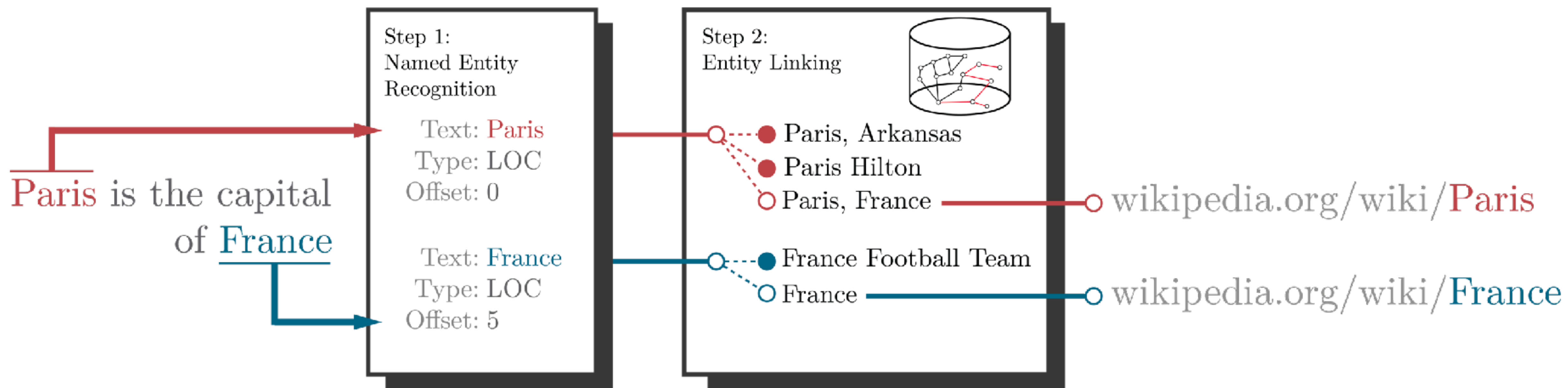
# Entity linking

- ▶ A task of associating a mention in text with the representation of some real-world entity in an ontology
- ▶ The most common ontology for factoid question-answering is Wikipedia



# Entity linking

- Done in (roughly) two stages: mention detection and mention disambiguation



# Knowledge-Based QA

- ▶ Answering a natural language question by mapping it to a query over a structured database
- ▶ Two Paradigms
  - Graph-based QA
  - QA by semantic parsing

# Graph-based QA

- ▶ Assumes we have a knowledge based of “facts” (facts = RDF triplets: predicate with two arguments, can also be expressed as a knowledge graph):

|                     |            |        |
|---------------------|------------|--------|
| Ada Lovelace        | birth-year | 1815   |
| Claude Shannon      | birth-year | 1916   |
| William Shakespeare | author     | Hamlet |
| ...                 | ...        | ...    |

[data sets: SimpleQuestions, FreebaseQA, WebQA etc.]

When was Ada Lovelace born?



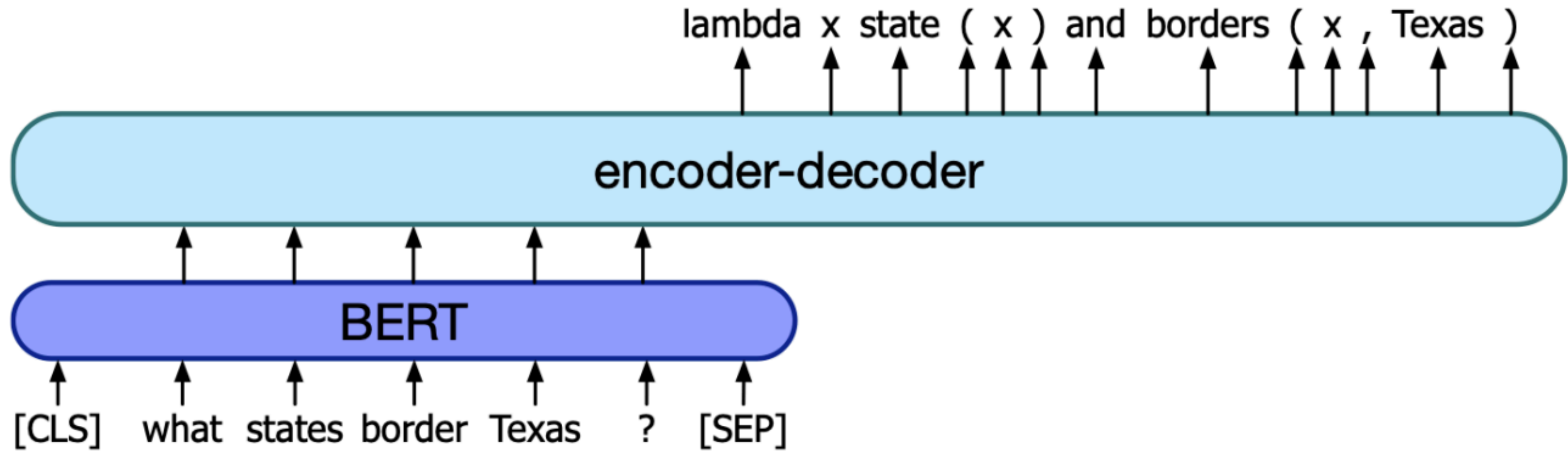
# QA by semantic parsing

- map the question to a structured program to produce an answer

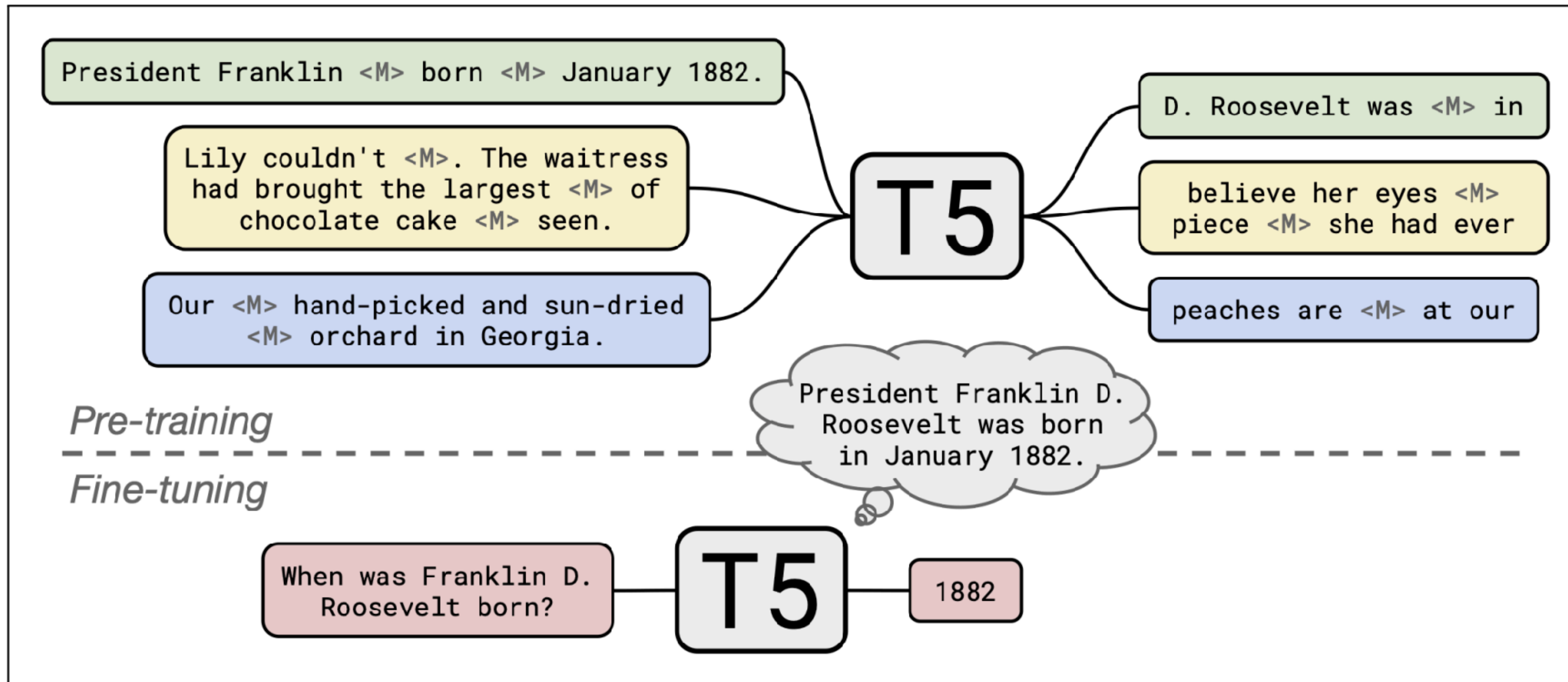
| Question   | Logical form   |
|--|--|
| What states border Texas?  | $\lambda x. \text{state}(x) \wedge \text{borders}(x, \text{texas})$  |
| What is the largest state?   | $\text{argmax}(\lambda x. \text{state}(x), \lambda x. \text{size}(x))$   |
| I'd like to book a flight from San Diego to Toronto  | <pre>SELECT DISTINCT f1.flight_id FROM flight f1, airport_service a1,       city c1, airport_service a2, city c2 WHERE f1.from_airport=a1.airport_code AND a1.city_code=c1.city_code AND c1.city_name= 'san diego' AND f1.to_airport=a2.airport_code AND a2.city_code=c2.city_code AND c2.city_name= 'toronto'</pre> |
| How many people survived the sinking of the Titanic?   | $(\text{count} (!\text{fb}:\text{event}.\text{disaster}.\text{survivors} \text{ fb}:\text{en}.\text{sinking\_of\_the\_titanic}))$  |
| How many yards longer was Johnson's longest touchdown compared to his shortest touchdown of the first quarter? | $\text{ARITHMETIC diff}( \text{SELECT num}( \text{ARGMAX}( \text{SELECT } ) ) \text{ SELECT num}( \text{ARGMIN}( \text{FILTER}( \text{SELECT } ) ) ) )$  |

# Semantic Parsing for QA

- ▶ sequence-to-sequence model



# Large Language Models for QA





# Visual QA

- ▶ Answer questions about an image



How many slices of pizza are there?  
Is this a vegetarian pizza?



What color are her eyes?  
What is the mustache made of?



# Datasets: SQuAD

- ▶ Stanford question answering dataset (SQuAD)
  - 100k annotated (passage, question, answer) triples
  - Passages are selected from English Wikipedia, usually 100~150 words
  - Questions are crowd-sourced
  - Each answer is a short segment of text (or span) in the passage

Beyoncé Giselle Knowles-Carter (born September 4, 1981) is an American singer, songwriter, record producer and actress. Born and raised in **Houston, Texas**, she performed in various **singing and dancing** competitions as a child, and rose to fame in the late 1990s as lead singer of R&B girl-group Destiny's Child. Managed by her father, Mathew Knowles, the group became one of the world's best-selling girl groups of all time. Their hiatus saw the release of Beyoncé's debut album, *Dangerously in Love* (**2003**), which established her as a solo artist worldwide, earned five Grammy Awards and featured the Billboard Hot 100 number-one singles "Crazy in Love" and "Baby Boy".

Q: "In what city and state did Beyoncé grow up?"

A: "**Houston, Texas**"

Q: "What areas did Beyoncé compete in when she was growing up?"

A: "**singing and dancing**"

Q: "When did Beyoncé release *Dangerously in Love*?"

A: "**2003**"

# Benchmarks

## Leaderboard

SQuAD2.0 tests the ability of a system to not only answer reading comprehension questions, but also abstain when presented with a question that cannot be answered based on the provided paragraph.

| Rank              | Model   | EM     | F1     |
|-------------------|---|--------|--------|
|                   | Human Performance<br><i>Stanford University</i><br>(Rajpurkar & Jia et al. '18) | 86.831 | 89.452 |
| 1<br>Jun 04, 2021 | IE-Net (ensemble)<br><i>RICOH_SRCB_DML</i>                                      | 90.939 | 93.214 |
| 2<br>Feb 21, 2021 | FPNet (ensemble)<br><i>Ant Service Intelligence Team</i>                        | 90.871 | 93.183 |
| 3<br>May 16, 2021 | IE-NetV2 (ensemble)<br><i>RICOH_SRCB_DML</i>                                    | 90.860 | 93.100 |
| 4<br>Apr 06, 2020 | SA-Net on Albert (ensemble)<br><i>QIANXIN</i>                                   | 90.724 | 93.011 |
| 5<br>May 05, 2020 | SA-Net-V2 (ensemble)<br><i>QIANXIN</i>  | 90.679 | 92.948 |

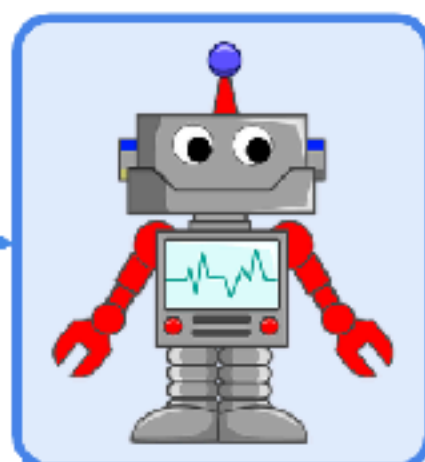


# Benchmark: ScienceQA

**Question:** Which type of force from the baby's hand opens the cabinet door?

**Options:** (A) pull (B) push

**Context:** A baby wants to know what is inside of a cabinet. Her hand applies a force to the door, and the door opens.



**Answer:** The answer is A.















**BECAUSE:**

**Lecture:** A force is a **push** or a **pull** that one object applies to a second object. The direction of a push is **away from** the object that is pushing. The direction of a **pull** is **toward** the object that is pulling.

**Explanation:** The **baby's hand** applies a **force** to the **cabinet door**. This force causes the **door** to **open**. The direction of this force is **toward** the **baby's hand**. This force is a **pull**.



# Benchmark: ScienceQA

|   |  |  |   |  |
|---|--|--|---|--|
| <p><b>Biology</b> </p> <p>Genes to traits<br/>Classification<br/>Adaptations<br/>Traits and heredity<br/>Ecosystems<br/>Classification<br/>Scientific names<br/>Heredity<br/>Ecological interactions<br/>Cells<br/>Plants<br/>Animals<br/>Plant reproduction</p> | <p><b>Physics</b> </p> <p>Materials<br/>Magnets<br/>Velocity and forces<br/>Force and motion<br/>Particle motion and energy<br/>Heat and thermal energy<br/>States of matter<br/>Kinetic and potential energy<br/>Mixture</p> | <p><b>Geography</b> </p> <p>State capitals<br/>Geography<br/>Maps<br/>Oceania: geography<br/>Physical Geography<br/>The Americas: geography<br/>Oceans and continents<br/>Cities<br/>States</p>   | <p><b>History</b> </p> <p>Colonial America<br/>English colonies in North America<br/>The American Revolution</p>               | <p><b>Civics</b> </p> <p>Social skills<br/>Government<br/>The Constitution</p>                          |
| <p><b>Earth Science</b> </p> <p>Weather and climate<br/>Rocks and minerals<br/>Astronomy<br/>Fossils<br/>Earth events<br/>Plate tectonics</p>  | <p><b>Chemistry</b> </p> <p>Solutions<br/>Physical and chemical change<br/>Atoms and molecules<br/>Chemical reactions</p>   | <p><b>Writing Strategies</b> </p> <p>Supporting arguments<br/>Sentences, fragments, and run-ons<br/>Word usage and nuance<br/>Creative techniques<br/>Audience, purpose, and tone<br/>Pronouns and antecedents<br/>Persuasive strategies<br/>Editing and revising<br/>Visual elements<br/>Opinion writing</p> | <p><b>World History</b> </p> <p>Greece<br/>Ancient Mesopotamia<br/>World religions<br/>American history<br/>Medieval Asia</p> | <p><b>Economics</b> </p> <p>Basic economic principles<br/>Supply and demand<br/>Banking and finance</p> |
|   |  | <p><b>Vocabulary</b> </p> <p>Categories<br/>Shades of meaning<br/>Comprehension strategies<br/>Context clues</p>  | <p><b>Global Studies</b> </p> <p>Society and environment</p>  | <p><b>Verbs</b> </p> <p>Verb tense</p>  |
|   |  | <p><b>Grammar</b></p> <p>Sentences and fragments<br/>Phrases and clauses</p>   | <p><b>Capitalization</b><br/>Formatting</p>   | <p><b>Punctuation</b><br/>Fragments</p>  |
|   |  | <p><b>Figurative Language</b> </p> <p>Literary devices</p>  | <p><b>Phonology</b><br/>Rhyming</p>   | <p><b>Reference</b><br/>Research skills</p>  |

# Summary

- ▶ Question answering and its applications
- ▶ Information Retrieval based Factoid QA
- ▶ Entity linking
- ▶ Knowledge-Based QA
- ▶ Other types of QA
- ▶ Benchmarks

# Readings

- ▶ Chapter 14: Question Answering and Information Retrieval
  - <https://web.stanford.edu/~jurafsky/slp3/14.pdf>